



*Jet Management*  
**PERFORMANCE REVIEW**

2021

# 2021

*Jet Management*  
PERFORMANCE REVIEW



**100%**  
SAFETY RATING

**\$5.5M**  
IN FUEL SAVINGS



**90%**  
DISPATCH RELIABILITY

**17,381**  
PASSENGERS FLOWN



**70%**  
CHARTER BOOKINGS  
WERE REPEAT CLIENTS

**13,636**  
CHARTERED HOURS  
FOR THE FLEET



# 2022

*Jet Management*  
EXPECTATIONS



**100%**  
DEDICATED FLIGHT CREWS  
ON EACH TAIL

**24/7**  
CHARTER BOOKING  
SUPPORT



**≥ 80%**  
SCORE REQUIRED TO  
JOIN THE FLEET  
based on our independent  
jet rating system

**50**  
FLEET CAP FOR  
MANAGED GROWTH



**9,287**  
COMBINED AVERAGE  
CREW FLIGHT HOURS

**5%**  
INCREASE IN NEW CLIENTS  
MONTH OVER MONTH



## **CABIN EXPERIENCE**

- » High End Cabin Set Up for your Jet
- » Intensive Onboarding & Training Program for your Cabin Teams
- » Polished, Organized and Adaptable Staff for Every Trip on your Jet

## **SAFETY CULTURE**

- » Above and beyond industry standards and FAA mandates.
- » We provide the FAA uninterrupted access to our advanced record-keeping software.
- » As a part of our Safety Management System (SMS) protocol, each flight is run through a Flight Risk Assessment Tool (FRAT)

## **MAINTENANCE**

- » Full Transparency with Regard to Maintenance Strategy and Associated Costs.
- » Strategically Schedule Short- and Long-term Maintenance for Maximum Availability.
- » Coordinate with a Tight Network of Leading Providers, Maintaining to the Highest Level of Safety with Minimal Downtime and Cost.

## **RECRUITING**

- » Attraction and Hiring the Best Industry Talent for your Jet.
- » Management of the Entire Life-Cycle Recruiting Process to Ensure a Positive Candidate Experience.
- » Robust Recruiting Strategies Targeting Active and Passive Pilot and Cabin crews.

## **FLIGHT SUPPORT**

- » Logistics Management Ensuring Issues are Solved Before Impacting Clients.
- » Certifications and Licenses holdings pertaining to Private Pilot License, Military, and Air Traffic Control.
- » Maintain an In-depth Understanding of all Facets of Private Aviation.

## **ACCOUNTING**

- » Provides an Online Owner Portal for Easy, 24/7 Access to Full Visibility of Income and Expenses.
- » Ensures Timely Payments based on Accurate Reporting for all Amounts Owed to Owners.
- » Designates an Experienced Point Person who will be your Aircraft Portfolio Expert.