



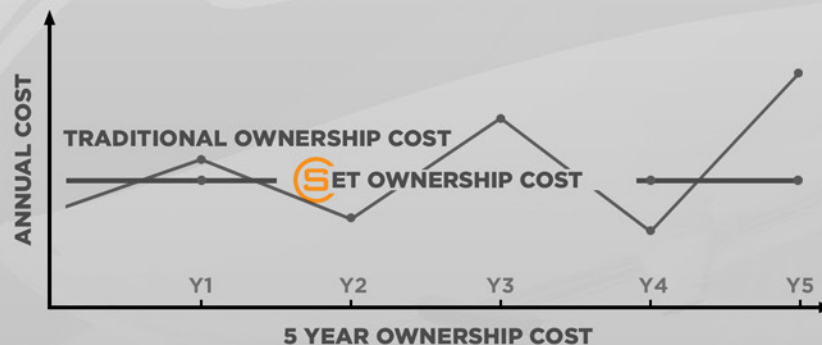
SET MANAGEMENT PROCESS



WELCOME TO AN ALL-NEW, HIGHLY-INNOVATIVE AIRCRAFT
MANAGEMENT PRODUCT OFFERED EXCLUSIVELY BY SILVER AIR.

SET JET MANAGEMENT offers a simple predetermined fee
structure that **guarantees** the **cost** of aircraft ownership and
operations.

NEVER HAVE COSTS BEEN SO CLEAR
ACCOUNTING SO SIMPLE
RISKS SO MITIGATED



SET VS TRADITIONAL OWNERSHIP

THIS IS **SET** JET MANAGEMENT
SIMPLIFYING THE OWNERSHIP EXPERIENCE



SET IS A SIMPLE FEE-BASED PROGRAM
THAT COVERS ALL COSTS FOR AIRCRAFT
OPERATIONS AND MANAGEMENT.

SET
5-YEAR
CONTRACT
COVERS:

- ✓ Aircraft Management
- ✓ Fuel
- ✓ Maintenance: Parts & Labor
- ✓ Flight Crew: Staffing & Training
- ✓ Base of Operations
- ✓ Aircraft Services
- ✓ Flight Support
- ✓ Technology: Navigational & Tracking
- ✓ Insurance
- ✓ Financial Management

AIRCRAFT MANAGEMENT

Once the aircraft is enrolled in SET Jet Management, the owner will have the best aircraft management team in the industry working for them. SET clearly defines the management process and ensures all management parameters and expectations are met through the following steps:

- INTAKE AND PLANNING**
- SET UP AND EXECUTION**
- FAA COMPLIANCE AND CONFORMITY**
- LAUNCH OPERATIONS**



All-inclusive, flat fee pricing. No surprises. No risk. Just great service and predictable cost of ownership.

FUEL

Under the SET Jet Management program, Silver Air will simplify the often archaic invoicing of fuel. By setting a base fuel rate according to the national average, Silver Air covers that cost. Should the cost of fuel fluctuate from that set price, the owner will receive a simplified and transparent fuel surcharge or fuel credit.



Simplified and clear fuel pricing.

MAINTENANCE

Under SET, all maintenance costs will be covered. The aircraft will be maintained by Silver Air's Diamond-Rated maintenance team. The maintenance team has two primary goals: a) maintaining aircraft to the highest standard, and b) limiting down time as much possible. We accomplish this by detailed forecasting and scheduling combined with contracting the best maintenance vendors in the industry. Silver Air's maintenance includes the following:

- COMPLIANCE TRACKING**
- MAINTENANCE FORECASTING**
- RECORD KEEPING**
- SCHEDULED MAINTENANCE**
- UNSCHEDULED MAINTENANCE**
- SERVICE CONTRACTS**
- QUALIFIED VENDORS**



All maintenance is included. Scheduled, and otherwise. No extra fees. No surprise invoices.

FLIGHT/GROUND CREW

Silver Air holds the highest standard for our flight and ground crew, ensuring all staff are highly qualified, meet Aviation Research Group (ARG/US) standards, are Wyvern PASS ready, and fit well within the Silver Air culture. Traits we seek and value in our flight crew are safety, intelligence, personality, dedication, efficiency and flexibility.

Silver Air will develop a crew plan that meets the owner's needs to fill the following positions:

- CAPTAIN**
- FIRST OFFICER**
- MAINTENANCE MANAGER**
- FLIGHT ATTENDANT**



The highest level of service, safety, professionalism and discretion on every flight.

FLIGHT CREW TRAINING

We believe high level flight crew training and standardization are the most important factors in safe flight operations. The Silver Air flight crew training program consists of a combination of classroom, online and aircraft simulator-based learning. All Silver Air flight crew go through a rigorous 5-phase training program that takes 4 to 6 weeks and consists of the following modules:

- BASIC INDOC**
- SIMULATOR FLIGHT TRAINING**
- EMERGENCY TRAINING**
- STANDARDIZATION TRAINING**
- CUSTOMER SERVICE TRAINING**



Peace of mind knowing expert flight crews undergo rigorous 5-phase training.

BASE OF OPERATIONS

SET Management allows the owner to choose the base of operations that works best for their overall flight operations. The Silver Air team will assist in determining the best option for a base of operations and FBO through industry experience.

- BASE AIRPORT**
- BASE FBO/HANGAR**
- FLIGHT CREW OFFICE**



Superior quality, paramount service for the ultimate in convenience.

AIRCRAFT SERVICES

Under SET Management the owner will be assured that the aircraft is handled by experienced and qualified line service technicians.

- CABIN STOCK**
- FUELING**
- PREFLIGHT PREPARATION**
- AIRCRAFT DETAILING**



Experienced and qualified line service technicians.

FLIGHT SUPPORT

Silver Air will manage all trip planning and flight support for the owner from our central operations center. Silver Air's operations center will be the single point of contact for any of the owner's flight needs. Silver Air will assign an Operations Manager (dedicated Flight Coordinator) to each flight to manage the following:

- OWNER SINGLE POINT ACCOUNTABILITY**
- DOMESTIC FLIGHT SUPPORT**
- INTERNATIONAL HANDLING**
- FLIGHT MANAGEMENT**



Clear, consistent communication provided by industry-leading flight support specialists.

TECHNOLOGY, SOFTWARE AND SUBSCRIPTIONS

Under SET, Silver Air manages all technology, software, subscriptions and the Aircraft Electronic Flight Bag (EFB) which includes, but is not limited to the following:

- IPADS**
- CHARTING**
- NAVIGATION DATABASES**
- AIRCRAFT FLIGHT MANUALS**
- MAINTENANCE TRACKING SOFTWARE**



Efficient, cost-saving technology which improves service, minimizes risk, and is included in the management contract.

INSURANCE

Aircraft will be covered under the Silver Air fleet insurance policy, providing robust, worldwide coverage. Our fleet policy covers the aircraft hull and provides liability coverage for all areas of operation including domestic and foreign ground and flight operations. Coverages include:

- HULL VALUE**
- AIRCRAFT LIABILITY**
- EU/WAR LIABILITY**
- ENGINE AND ENGINE COMPONENT HEAT DAMAGE (Optional)**



Complete and predetermined coverage included in the management contract.

FINANCIAL MANAGEMENT

The SET program provides the most straight forward, streamlined accounting in the industry. The monthly accounting statement will consist of only four line items.

MONTHLY PAYMENT
HOURLY UTILIZATION
MISCELLANEOUS EXPENSES
CHARTER REVENUE



Simplified, consistent, predictable accounting and reporting provided within 5 days of month-end.

ADDITIONAL OWNER BENEFITS

CHARTER REVENUE OPTION - Silver Air's charter program is designed to work around the owner's schedule, optimizing aircraft availability and maximizing revenue. Like management, Silver Air works with the owner to set up a charter program that fits the requirements and needs of the owner. Silver Air will assist in determining a competitive and suitable hourly charter rate allowing a predictable hourly income for charter use.

SUPPLEMENTAL LIFT - Silver Air boasts a diversified fleet providing support for our owners should their aircraft be otherwise unavailable.

SIMPLIFIED MISCELLANEOUS EXPENSES - Silver Air's finance department will send monthly invoices with additional expenses for incidentals such as charter expenses, catering and ground transportation.

THE COMPANY

Silver Air is an industry leading aircraft management company with a total focus on Owner advocacy, customer service and financial performance for our Owners. We hold a strong belief that we should specialize in two things; aircraft management and revenue generation through charter. Our job is to give you the best management oversight, decrease your cost for all services, provide expertise across all services and provide the highest level of customer service in the industry.

Silver Air was founded in 2008 as a single aircraft part 135 company with operations limited to the 48 contiguous states. Today, the company is a DOT Certificated Air Carrier, that operates under a Full FAA Part 135 certificate, with worldwide operations. The company is continually adding new bases of operation to meet our client's needs, with current bases in the following markets:

Los Angeles | San Diego | San Jose | Orlando | Dallas | Houston | Austin | Santa Barbara | Miami | New York

Silver Air manages and operates an all jet fleet, consisting of a wide range of aircraft from light jets to heavy long range jets, including the Boeing Business Jet. The company offers a range of services to our managed clients; including supporting stand-alone part 91 flight departments to full service Part 135 charter and management. Our team can support nearly any make and model of aircraft and has experience with most major aircraft manufacturers, including:



PRIVACY AND SECURITY

Security for our Owners and their families is a primary concern. Although private aviation is less prone to security risks, they still exist. Silver Air takes multiple steps to ensure security is maintained at the highest level for our Owners, their aircraft and our charter guest. Company security procedures include: Employee Non-Disclosure, Secure Operations Center, Aircraft Security, International Security, Base of Operations Security, and Discreet Flight Codes

SAFETY

Your safety is our top priority. Silver Air is a Wyvern Wingman-certified, IS-BAO Stage 2 compliant company. These highest independent safety audits in private aviation demonstrate Silver Air's everyday culture of safety. Our maintenance department, flight dispatch, charter department and aviators work in unison to ensure all safety variables are considered for every flight, above and beyond industry standards and FAA mandates.

SAFETY PROTOCOL - As a part of our Safety Management System (SMS) protocol, each flight is run through a Flight Risk Assessment Tool (FRAT) during the flight-planning process. This allows crewmembers to assess potential risks for each mission, then establish a review process to develop risk mitigation strategies.

ADVANCED, TRANSPARENT COMPLIANCE - We are one of very few companies to provide the FAA uninterrupted access to our advanced record-keeping software. Real-time reporting allows the FAA to track the Silver Air fleet and crewmembers to ensure regulatory compliance for all flights.

IS-BAO STAGE 2 - Developed by the International Business Aviation Council (IBAC) and its member associations, the International Standard for Business Aircraft Operations (IS-BAO) is a recommended code of best practices designed to help flight departments worldwide achieve high levels of safety and professionalism. This industry standard was built for operators, by operators, and shaped by the ICAO Standards and Recommended Practices (SARPS). Silver Air is currently IS-BAO Stage 2-compliant, demonstrating the industry's highest safety practices.

WYVERN WINGMAN CERTIFIED OPERATOR - Leading charter buyers rely on Wyvern's vetting tools for reliable safety intelligence and informed sourcing. Fortune 500 companies utilize the The Wingman Rating (TWR) when sourcing air charter, and Wyvern promotes Wingman Certified Operators through the Pilot and Aircraft Safety Survey (PASS) system, where Wyvern buyers vet the company, aircraft and crew for each individual trip. Only an operator who has successfully passed a Wingman audit and is in good standing with Wyvern may be called a Wingman Certified Operator.



KEY TEAM MEMBERS



JASON MIDDLETON | CEO

Jason built Silver Air based on his vision for an owner-centric and customer focused management/charter company. A true team leader, he hires the best professionals in the industry and invests in our success, inspiring us to continually find new ways to create an even better experience for our owners and charter guests.



JAMES MAXWELL | CFO

James's in-depth background and expertise in both finance and aviation makes him the perfect CFO for Silver Air; He's constantly focused on Silver Air's financial health, both in-house and for our owner-partners.



BRANDON MARTIN | PRESIDENT

Brandon has a knack for coming up with brilliant solutions to logistical challenges, making him the ideal person to run our charter operations. He ensures that our jets are working efficiently, increasing our Owner's profits and serving our charter guests.



CHUCK STUMPF | PRESIDENT OF BUSINESS DEVELOPMENT

Chuck is an accomplished aviation executive with extensive leadership experience in the private aviation industry. In his 21 years in business aviation, he helped build and lead sales organizations for some of the largest private jet companies in the world.



ERIN KANALEY-FAMULARO | CHIEF PRODUCT OFFICER

Erin's background in tech brings a fresh, new approach to managing jet products at Silver Air. Along with a unique focus on user experience, she has a 16 year careers history in partnership marketing, social media, advertising & operations.



JULIE WELTON | VP OF OWNER SERVICES

Julie's attention to detail and customer service ensures our owner-partners and passengers alike will experience the best that Silver Air has to offer. As VP of Owner Services, Julie leads her team in providing world class customer service and sets the standard for quality control for the entire Silver Air fleet.



JUSTIN BOWMAN | EXECUTIVE VICE PRESIDENT FLEET / DOM

Justin is an experienced Aviation Operations Executive who is A&P licensed, with 20+ years of achievement driving operational excellence in the aviation industry. Justin's role at Silver Air is to ensure fleet maintenance is performed to the highest standard of safety, airworthiness, and FAA compliance.